



REPUBLIC OF THE PHILIPPINES
MONCADA WATER DISTRICT
MONCADA, TARLAC

Frontline Service	Process Improvement	Action Taken to Improve Process	Results/Benefits
> applying for reconnection of service	> from a 10-minute duration time down to 5-minute duration time	> shortened time	> more organized and less hassle on part of our customers

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 30th day of July, 2018 in MONCADA, TARLAC, Philippines.

Engr. ROSELIO B. MINA, JR.
General Manager
Moncada Water District

SUBSCRIBED AND SWORN to before me this JUL 30 2018 20__ in San Manuel, Tarlac, Philippines, with affiant exhibiting to me his/her COMPANY card issued on January 2013 at Moncada, Tarlac.

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NOTARY PUBLIC
ATTY. RUBEN S. MILLERA
Notary Public
Until December 31, 2019
PTR No. 3368119-Jan. 4, 2018
IBP No. 1067261-Jan. 4, 2018